



QUALITY SYSTEM CERTIFICATE

Code of the certification body: **1-421-001-015**
Number of the certificate: **SK01 / A0660112Q**

This is to certify that the management system of

Introduct Estonia OÜ

**Pärnu manatee 31, 10119 Tallinn
Estonia**

is in compliance with the standard

ISO 9001:2015

This Certificate is applicable to the following activities:

**ON-SITE MANAGEMENT AND OPERATION OF CLIENTS' COMPUTER
SYSTEMS AND/OR DATA PROCESSING FACILITIES.
SUPPORT SERVICES RELATED TO MANAGEMENT AND OPERATION OF
COMPUTER SYSTEMS AND DATABASES.
SERVICE MANAGEMENT: FIRST LINE SUPPORT.
COMPUTER CONSULTANCY ACTIVITIES.
SOFTWARE DEVELOPMENT.**

System certified from
31/10/2024

Current issue on
31/10/2024

Expiry date
31/10/2027

subject to passing two surveillance audits during 6-12 months and 18-24 months
of the certification.

Term of confirmation of validity of the certificate 31/10/2025



Ing. Ján Gašper
director

Certification is granted by: **CVI, s.r.o.**, MPCL 3170/31, 058 01 Poprad

For precise and up-to-date information on possible changes in the status of the certification referred to in
this certificate, please call to the number: **+421 944 013365** or e-mail to the address: cvi@cvi.sk

CONFORMANCE VERIFICATION INTERNATIONAL